

MITEL UNIFIED COMMUNICATOR ADVANCED

REVOLUTIONIZE HOW YOU COMMUNICATE AND COLLABORATE WITH COLLEAGUES, CUSTOMERS, AND BUSINESS PARTNERS

Mitel® Unified Communicator® Advanced (UCA) provides a single access point for all your business communication and collaboration needs. It gives you unprecedented control over your communications and allows real-time access to everyone in the organization regardless of location, with rich presence information that makes every phone call or instant message (IM) count.

UCA is a core component of the Mitel Applications Suite (MAS). MAS is a comprehensive, integrated solution that unifies business critical applications, promotes user agility and collaboration, and simplifies and streamlines administration.

TECHNICAL SPECIFICATIONS

LANGUAGES SUPPORTED

Chinese, Dutch, English (US, UK), French (European, Canadian), German, Italian, Portuguese (Brazilian), Spanish (European, Latin American)

UCA CLIENT – HARDWARE REQUIREMENTS

| | |
|-----------------|-----------------------------|
| CPU | Pentium 4 – 1 GHz or faster |
| RAM | 2 GB recommended |
| Free disk space | 100 MB |

See the UCA product documentation for further details.

UC SERVER – HARDWARE REQUIREMENTS

For information on Mitel Standard Linux® qualified servers, please contact your Mitel representative.

UCA CLIENT – SOFTWARE REQUIREMENTS

SOFTWARE

| OPERATING SYSTEM | VERSION / SERVICE PACK |
|---|------------------------------|
| Microsoft® Windows® XP Pro | SP3 |
| Windows XP Pro x64 Edition Windows Vista® Business / Enterprise / Ultimate Editions | SP2 |
| Windows Vista Home / Business / Enterprise / Ultimate Editions | 64 bit |
| Windows 7 Business / Enterprise / Ultimate Editions | 32 or 64-bit |
| Citrix® client | 4.5 or 5.0 (32 or 64 bit) |
| Microsoft .NET Framework | 4.0 |

INSTANT MESSAGING

| | |
|---------------------------------------|-------------------|
| Microsoft Windows Live™ Messenger | 8.5 or 2009 (v14) |
| Microsoft Office Communicator 2007 | R2 |
| Microsoft Lync™ | 2010 |

PERSONAL INFORMATION MANAGERS

| | |
|--------------------|---|
| Microsoft Outlook® | 2003, 2007, or 2010 (no support for 64 bit) |
| IBM® Lotus Notes® | 8.0, 8.5, or 8.5.2 |
| ACT!® by Sage | 2007, 2008, 2009 |

UCA – WEB BROWSER REQUIREMENTS

| | UCA CLIENT | UCA WEB PORTAL | UCA MOBILE PORTAL |
|------------------------------|------------|------------------|----------------------------|
| Microsoft Internet Explorer® | 7.0+ or 8 | 8 or 9* | – |
| Mozilla® Firefox® | 3.x | 3.x, 4* | – |
| Apple® Safari® | 4.x | 4.x, 5.0, or 5.1 | – |
| Google® Chrome™ | 16 | 16 | – |
| BlackBerry® | – | – | 4.5, 4.6, 4.7, 5.0, or 6.0 |
| Microsoft Windows® Mobile® | – | – | 6.1, 6.5, or 7.0 |
| iPhone® | – | – | 1.x, 2.x, 3.x, 4.x, or 5.0 |
| iPad® | – | – | 4.x or 5.0 |
| Android™ | – | – | 1.x or 2.x |

*Does not support web sockets enabling dynamic presence status in UCA

UCA MOBILE – SOFTWARE REQUIREMENTS

| SOFTWARE | VERSION / SERVICE PACK |
|------------|----------------------------|
| BlackBerry | 4.5, 4.6, 4.7, 5.0, or 6.0 |
| Android | 1.7 or later |
| iPhone | 4.0 or later |
| iPad | 4.0 or later |

UC SERVER – SOFTWARE REQUIREMENTS

| SOFTWARE SUPPORTED | VERSION / SERVICE PACK |
|---|------------------------|
| OPERATING SYSTEM Mitel Standard Linux | 9.1 |

COMPATIBILITY WITH MITEL COMMUNICATIONS PLATFORMS

| PLATFORM | SOFTWARE VERSION |
|----------|---|
| MCD | 4.0 SP1 and later (OfficeLink requires a minimum of MCD 4.1) |
| 5000 CP | 3.2 and later |
| Axxess | 11.0.17 |

COMPATIBILITY WITH MITEL APPLICATIONS SUITE

| APPLICATION | SOFTWARE VERSION |
|-------------|---|
| MAS | 3.0 (Continued support for MAS 2.2 in standalone UCA 4.1 for point-to-point video and enhanced MCA integration) |

COMPATIBILITY FOR SERVER FEDERATION

| SOFTWARE | VERSION / SERVICE PACK |
|------------------------------------|------------------------|
| Microsoft Office Communicator 2007 | R2 |
| Microsoft Lync | 2010 |
| IMB Lotus Sametime® | 8.5 |

COMPATIBILITY WITH VMWARE

VMware® vSphere™ 4.0 or 4.1, with VMware vSphere client (VMware vCenter™ Server is optional and not required to install and manage Mitel Virtual Solutions)

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MITEL | SIMPLY COMMUNICATING®

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FOR MORE INFORMATION ON OUR WORLDWIDE OFFICE LOCATIONS, VISIT OUR WEBSITE AT MITEL.COM/OFFICES

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